



10th November 2009 - PPM Gives Company A Clean Sweep

A Newcastle based cleaning company is branching out and creating 30 new jobs with the help of HR consultancy provided by Professional People Management (PPM).

DCS Cleaning Network Ltd in Killingworth commissioned South Tyneside based PPM as part of a radical review of its business strategy to ensure its growth into 2010 and beyond.



In a bid to build upon its commercial and industrial cleaning services, the company now into its third decade, has rebranded as DCS Multiserve Ltd and now offers additional full facilities management services including catering and ground maintenance.

PPM advised the company, which currently has 150 staff, throughout the transition starting with a restructuring process and a HR strategy for the new business.

PPM director Maureen Lindberg said: "We have helped the company through its transition from DCS Cleaning Network Ltd to DCS Multiserve Ltd.

"We are now working together on a robust employment framework for the new company, which will lead onto a development programme for all staff, starting with the management team.

"It's excellent to see how business focused HR advice has helped DCS' business strategy to build a solid future for the company's employees."

Owner of DCS Multiserve Ltd, Mike O'Hara also runs the Café Meo chain, which has units in Gateshead, Washington and Darlington, and three new units due to open between now and March 2010.

Director of DCS Multiserve Mike O'Hara said: "We knew that in order to survive the recession, we needed to branch out and diversify outside the core business, and wanted to expand our service lines.

"PPM's input was vital during the restructuring exercise; they will now work with us to build a solid employment framework for our current and future staff.

"We are a people focused business and PPM will help us involve all our staff in the business ethos of delivering excellent customer care.

"PPM is now working with us to implement a staff development and training plan. We are continually growing the business through developing existing staff and are set to take on a further 30 people."

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